- **MISSED SESSION OR CLASS** –
  - In the event of an emergency (eg: medical), you will be given a credit for the session or class missed, **based on your current package**.
  - If you have credit for a missed class, it can be made up in any class that has space available, as long as the appropriate instructor has been notified at a minimum of 24 hours or more. All class make ups must be done in the same month of the missed class.
  - **All other reasons** for a missed session will result in a forfeit of that class time and no credit will be issued.

- **SEVERE WEATHER** – In the event of severe weather, we will try to notify you by email and/or phone to inform you of a cancelled class.

- **HOLIDAYS** – In the event of a holiday and/or modified Student Rec Center hours, we will try to notify you by email and/or phone to inform you of a cancelled class.

- **CLASS DAYS/TIMES** – Will not be modified during the present month. If you require a more flexible schedule, it is recommended to register for private, partner or group sessions.
  - Once you have registered for your class day and time, you must continue with that same day and time for the remainder of the month.

- **PRIVATE/PARTNER/GROUP SESSIONS** – Have an expiration date of one (1) year from date of purchase to complete sessions.

- **MONTHLY SCHEDULE/REGISTRATION** – Each month’s schedule will be posted approximately two (2) weeks prior to the start of that month. The last day to register for classes will be on the first of that month unless otherwise stated on the posted schedule.

- **TWO PERSON MINIMUM TO HOLD A CLASS** – If a class only has one participant join after the first week of the month, that participant may keep that class time and pay the individual session fee or move to another class that has made. All classes that do not make will be canceled after the first week of the month.